

## Fact sheet

#### GENERAL INFORMATION

"The Grand Hotel" Sharm el Sheikh is a luxurious 5-star all inclusive property with 627 rooms. It is situated in Ras um el Sid, approximately 15 minutes from Naama Bay on its own private beach near one of the most beautiful snorkeling spots on the Red Sea.

Address El Fanar street, Hadaba, Sharm el Sheikh

**Tel** 0020-693666200

**Email** grandsharm@redseahotels.com

From Hotel to Distance Time
Airport 30 km 30 min

Weather April – September 25-35\*C

October – March 15-25\*C

All Inclusive program All-inclusive beverage menu from 10.00 – 24.00 including

soft drinks, canned juices, filter brewed coffee, tea and

local alcoholic drinks served by glass

Supplementary charge Imported alcoholic drinks, bottles, fresh juices, espresso

coffees, special food items in restaurants and special

food events upon request

RESTAURANTS FOOD

SHARM <u>International Buffet</u>

Breakfast Buffet with live cooking Lunch Buffet with live cooking Dinner Buffet with live cooking

FUSION <u>International Cuisine</u>

A la carte Dinner

MAFIA <u>Italian Cuisine</u>

A la carte Dinner(beverage extra charge)

BEACH CLUB <u>International cuisine</u>

Light lunch meals

CLIFF Salads & Grill

Light lunch

POOL ISLAND GRILL Grill Cuisine

Light lunch meals

BARS BEVERAGES

TERRACE BAR <u>Service bar– Table Service</u>

All-inclusive beverage menu

Animation bar <u>Service bar– Table Service</u>

All-inclusive beverage menu

BEACH CLUB Service bar

All-inclusive beverage menu

POOL ISLAND GRILL Service bar

All-inclusive beverage menu

# ROOMS INFO - GUEST ROOM FACILITIES - RESORT SPORTS - CHILDREN FACILITIES - ENTERTAINMENT - MEDICAL SERVICE- METHODS OF PAYMENT - ADDITIONAL SERVICES

### **ROOMS INFO**

Total rooms 627: Standard room Juniour suite

## **GUEST ROOM FACILITIES**

Air-condition
Safety deposit box
Hairdryer
Satellite TV
Mini Bar
Balcony

### **RESORT SPORTS:**

Beach Volleyball Table tennis

### **CHILDREN FACILITIES**

Kids swimming pool

#### **MEDICAL SERVICE**

Resident Doctor available 24 hours

### **METHODS OF PAYMENT**

Cash
MasterCard
Visa card
Foreign exchange service available

### **ADDITIONAL GUEST SERVICES**

Message service Wake-up call Luggage room Postal services WIFI ATM service

## **GENERAL SERVICES (with charge)**

Limousine car service
Laundry
Minibar
Massage
Supermarket
Pharmacy
Souvenir shop
Photographer
Beauty salon

• Kindly note all information is subject to change at anytime without notification & liability for the hotel management.



#### Dear Guests,

On behalf of the entire Grand Hotel team, we would like to extend to you a warm welcome; we are all delighted that you have chosen our resort to be your holiday destination. Our aim is to provide you with relaxation, wellness and a pleasurable stay.

Please find enclosed our All-Inclusive program, restaurants & bars guide and hotel map. We kindly request you not to wear beachwear, flip-flops, shorts or sleeveless shirts in the restaurants. Bikini tops are required at swimming pools and beach.

#### TAKEAWAY FOOD IS NOT ALLOWED INTO THE HOTEL.

We do have 1 towel stations located by The Beach is open from 08:00 till 13:00 & from 14:00 till 17:30.

A missing/lost towel card or towel will be charged with 15\$ to your room account.

We would like to inform you that reservation of sun beds is not permitted; the hotel management reserves the right to remove beach towels left on sun beds before 7 am and towels left on sun beds unattended for two hours. Towels will be removed to the Beach Club. Swimming in the sea from 8 am till 5:30 pm (pools open from 8 am till 5:30 pm) at your own risk. Please note there are no lifeguards on duty. Daily insect fumigation spraying at sunset is for your convenience.

To open or close your door; hold your key card in front of the lock. For privacy in your room; just press the "Do Not Disturb" button on the door lock (to cancel press again). If you would like to have your mini bar stocked (not All-inclusive), please contact your nearest reception. It is not permitted to take food, beverages, glasses or cutlery from outside the hotel or

Free Wifi at Grand lobby to stay in contact with your family and friends.

A safety deposit box is provided free of charge in all guest rooms. The hotel management cannot be held liable for any valuables left outside the safe box.

The hotel management can't be held responsible for any action from outside companies like massage, water sport, tattoo etc.

"It's not allowed to bring and/or own Drones, Goggles, telescopes and other vision devices into Egypt - only after getting the permission from the concerned authority [Ministry of Defense] - And in case of violation, this person to be prisoned for a period not less than one year and not more than five years, in addition to a fine from five thousands to fifty thousand Egyptian Pound, and the items to be confiscated for the Armed Forces interest".

For any requests or services needed during your stay, please contact your nearest reception (Grand Lobby) ext. 400, Operator ext.0). The entire Grand Hotel team will make every effort to make your stay a truly memorable one.

We wish you an enjoyable holiday in our Hotel. Yours sincerely, The Hotel Management

from hotel outlets to the rooms or any other area.