

All Inclusive Information

Dear Guests, It is our outmost to welcome you in Siva Sharm Resort and Spa.

We trust your stay with us will be both enjoyable and comfortable.

Dining.

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|---------------------------------|-----------|---------------|
| Main Restaurant "Sea Paradise": | Breakfast | 07.00 – 10:00 |
| | Lunch | 12:30 – 14:30 |
| | Dinner | 18:30 - 20:30 |

**All food and beverage must be consumed within the restaurants or bars.*

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|-------------------------|-------------------------------|---------------|
| A la carte restaurants: | Italian cuisine "Bella vista" | 18:30 – 20:30 |
| | Chinese cuisine "Dragon" | 18:30 – 20:30 |

**Reservation is required 1 day in advance at the Reservation desk (near the main restaurant) 10.00 – 11.00*

Please note that some items in menu with **extra charge.*

BARS

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|-----------------|---|-------------|
| Splash pool Bar | All Inclusive soft drinks, beer, wine | 10:00-17:00 |
| Beach Bar 2 | All Inclusive soft drinks, beer, wine | 10:00-17:00 |
| Patio Bar | All Inclusive soft drinks, beer, wine | 10:00-00:00 |
| Piano Bar | Soft all inclusive from midnight till 12:00 | 24 hours |

** Please contact the reception to get your own code for Free WI- FI service (**Piano Bar**)*

**All-inclusive beverage menu available from 10:00 – 24:00 including water, soft drinks, canned juices, filter brewed coffee, tea and local alcoholic drinks all served by glass (local spirits and cocktails available in bars only).*

**Please note all orders are served by one beverage per person.*

**Supplementary charge applies for bottles, fresh juices, coffees (cappuccino, espresso, latte, Turkish coffee and etc.), all drinks after 12 midnight, Shisha, Room Service, special food items in restaurants and special events.*

In-room coffee & tea package: coffee & tea making facilities in the room & daily refreshment for 10 Euro per room (valid 7-days). Please contact Reception for additional re-filling by Ext.: "1".

Mini bar package: enjoy drinks in the room and fill in your mini bar with 8 soft drinks, 4 small mineral water, 5 beer bottles, 4 chocolate bars and 1 packet of chips for only 25 Euro.

Premium All-Inclusive package: upgrade your All Inclusive package with unlimited fresh juices and espresso - 25 Euro per person per week.

Romantic dinner: Create intimate memories with your special someone (25 USD per person).

Hotel facilities

ATM is located at the lobby area. Available 24 hours. Money exchange/Forex is available.

Food allergy/illness: if you have any food allergy/intolerance or any illness, please feel free to contact the Guest Relations team by Ext.: 5 for any assistance.

Check-in at 14:00 and Check-out at 12:00 noon if you would like to extend your room (**extra charge**) please contact reception (Ext.: 1)

Dress Code: no swim suits in the lobby area and restaurants. Please **dress smart casual** for any of your evening meals.

It's forbidden to bring any food from outside into the hotel.

Games area: located in the Piano Bar area (**extra charge**)

Hotel Fumigation: please kindly be informed that Hotel Fumigation is conducted at sunset. For your comfort please ensure your balcony/terrace doors are closed..

Laundry & Ironing Services are available please contact reception (**extra charge**) by Ext.: “1”.

Limo service: for more information contact the Concierge Desk, please dial “2”.

Luggage service: upon departure please contact Reception on Ext.: “2” for collection your luggage (free of charge service).

Phone Calls: to make a phone call, please press “9” before dialing out (**extra charge**).

Non-smoking area: all indoor areas (restaurants, bars, Lobbies, rooms) are non-smoking.

Beach Rules: please do not feed the Fish as it disrupts their natural feeding habits and you may be injured. It is not allowed to walk upon or stand on coral, as this can kill the living coral polyps that are the builders of the reef structure.

Relaxing Beach Area: in case you don’t want to be disturbed we offer a relaxing area. For any information, please contact Recreation team.

Safe Box: please place all valuables in the safe box provided in your room as the Hotel is not responsible for any item left outside the safe box.

Shops: shopping area is located at the lobby area on the floor 7.

Swimming pool after working hours: please, note that it is not allowed to swim after the pool is closed (sunset) as there is no life guard service and there is a high dosage of chemical treatment in the water at this time. For hygiene reasons swimming wear should be polyester – nylon made. Full body swimsuits should be fitted without any accessories.

Wake up calls: for wake up calls, general information and requests, please dial “1”

Thank you for choosing Siva Sharm El-Sheikh Resort & Spa, we wish you a memorable stay with us!